

Under the Patronage of  
The Deputy Prime Minister and Minister of Public Health  
**Mr. Ghassan Hasbani**

**Lebanese Society for Quality & Safety in Healthcare**  
**5<sup>th</sup> Annual Congress**  
**BRIDGING THE GAP FOR A SAFER CARE**

September **8<sup>th</sup>** - **9<sup>th</sup>**, 2017  
ESA Business School  
Beirut - Lebanon

Continuing education credits for nursing & pharmacy offered





## Welcome Letter



Dear Colleagues,

On behalf of the Lebanese Society for Quality & Safety in Healthcare, it gives me a great pleasure to announce the Fifth Annual Congress, which will take place on September 8 and 9, 2017 at the ESA Business School in Beirut.

The theme for this year's Congress is "Bridging the gap for a safer care".

The opening ceremony and the whole event are under the Patronage of his Excellency the Vice Prime Minister and Minister of public Health, Mr. Ghassan Hasbani.

On the first day four workshops sessions will be held in the English and French languages as parallel sessions. The sessions will be conducted by International Experts and will tackle management of resources and the communication of adverse events to patients and families.

The congress on the next day will focus on how healthcare institutions can build the path for safer care by introducing and implementing safety goals and adopting strategies for monitoring and measurement. Moreover, it will focus on how new technologies can keep patient safety at a top level of the organization's goals and how effective communication between all stakeholders and the implementation of a just culture can help people to improve their practice continuously.

The last part of the Congress will focus on the role of accreditation in building and sustaining a safety culture.

We are looking forward to seeing you all.

Best regards,

**Rabab Rassi El-Khoury**  
LSQSH President





## Committee & Speakers

### SCIENTIFIC COMMITTEE:

Dr Rabab Rassi El-Khoury, *President*  
Dr Paula Rizkallah, *Vice President*  
Dr Rola Hammoud  
Dr Jamal Hobballah  
Ms Gladys Mouro  
Dr Boutros Assaf  
Mrs Nadia Deek  
Ms Maysaa' Jaafar

### ADVISORY BOARD:

Prof René Amalberti  
Dr Nabil Kronfol  
Dr Kedar Mate  
Dr Alissar Radi

### INTERNATIONAL SPEAKERS:

<b>René Amalberti</b>	France
<b>Rabih Dabliz</b>	UAE
<b>Martial Favre</b>	France
<b>Etienne Minvielle</b>	France





## Speakers Presentations



### **René Amalberti, MD, PhD**

Medical doctor specialized in cognitive psychology. Professor of Medicine, physiology and aerospace medicine.



### **Martial Favre, MD**

Medical doctor specialized in public health and in quality improvement systems. Member of the Technical Committee of Accreditation in Lebanon. In charge of the organization and implementation of the accreditation system in Tunisia.



### **Hanane Barakat, MD, MHM**

Clinical Assistant Professor of Anesthesia at the LAU Medical Center, Gilbert and Rose-Marie Chagoury School of Medicine. Clerkship Director for Med 4 students. Chair of the performance improvement committee at LAU Medical Center.



### **Aline Choucair, Atty**

Aline has developed over the past years an extensive expertise in corporate and medical law. She is a legal advisor for many Medical Hospitals



### **Rabih Dabliz, Pharm.D, FISMP**

Manager for Quality & Medication Safety Services at Cleveland Clinic Abu Dhabi. Safe Medication Management Fellowship at the Institute for Safe Medication Practices.



### **Dia Hassan, PhD, MPH, BSEH**

President and Chief Executive Officer of Bellevue University Medical center, Lebanon. Consultant for Joint Commission International.



### **Nabil Diab, MD, MBa**

Associate professor of surgery at the Faculty of Medicine - University of Balamand. Chief of pediatric surgery and urology at Saint George Hospital University Medical Center. Head of quality systems for clinical care at Saint George Hospital University Medical Center. Head of post-graduate affairs office at Saint George Hospital University Medical Center.



### **Jennifer Kozaily, Pharm D**

Patient safety and risk manager at AUBMC



### **Ali El Haj, LL.M, PhD**

Chairman & General Manager of Veritas Scientific, Research & Development Council. Founding Governing Board member of Medrar Medical Center. Advisor to the Ministry of Health, and a member of the Ministry of Health National Accreditation and standard development committee.



### **Etienne Minvielle, MD, EHESP**

Quality Director at Gustave Roussy. Doctor in Management. Professor at the EHESP.





# Friday, September 8<sup>th</sup>, 2017

## PROFESSIONAL PRE-CONGRESS WORKSHOPS

**08:00 - 09:00 Registration**

### **French Workshops**

09:00 - 12:00 L'annonce d'un dommage associé aux soins  
**Martial Favre, MD**

**12:00 - 13:00 Brunch**

13:00 - 16:00 Formation au travail collectif des équipes médicales (CRM)  
**René Amalberti, MD, PhD**

### **English Workshops**

09:00 - 12:00 Medical Team Resource Management (Crew Resource Management)  
**René Amalberti, MD, PhD**

**12:00 - 13:00 Brunch**

13:00 - 16:00 The Announcement of Adverse Events Associated with Care  
**Martial Favre, MD**





# Saturday, September 9<sup>th</sup>, 2017

## PROFESSIONAL CONGRESS

### 08:00 - 09:00 Registration

#### Session 1 To Err is Human

Moderators Rasha Hamra, Ahmad Zaatari

09:00 - 09:20 Just Culture Implementation Process  
Jennifer Kozaily, Pharm D

09:20 - 09:40 Application of Human Factors in the Management of High Alert Medications : The Cleveland Clinic Abu Dhabi Experience  
Rabih Dabliz, Pharm D, FISMP

09:40 - 10:00 The Legal Perspective of Medical Errors  
Aline Choucair, Atty

### 10:00 - 10:30 Opening Ceremony

Director of (ESA) École supérieure des affaires

Mr Stéphane Attali

President of the Lebanese Society for Quality and Safety in Healthcare

Dr Rabab Rassi El- Khoury

“Stay Safe” film projection

President of (LSPH) the Lebanese Syndicate of Private Hospitals

Mr Sleiman Haroun

Deputy Prime Minister of Public Health

Mr Ghassan Hasbani

10:30 - 11:00 Discussion Panelists with the Participation of the Presidents of Lebanese Orders of Physicians, Pharmacists, Nurses and Midwives  
Animator : Ali El-Hajj, LLM, PhD

### 11:00 - 11:20 Coffee Break

#### Session 2 Building Blocks for a Safer Care

Moderators Abir Alameh, Omar Ayash , May Helou

11:20 - 11:40 The role of healthcare management in improving safety  
Etienne Minvielle, EHESP

11:40 - 12:00 Patient tracer methodology: The French approach  
Martial Favre, MD

12:00 - 12:20 Integrating Patient Safety education in the medical school Curriculum  
Hanane Barakat, MD, MHM

12:20 - 13:00 Lessons learned in engaging physicians  
Nabil Diab, MD, MBA

### 13:00 - 14:00 Lunch Break

#### Session 3 Accreditation New Insights

Moderators Rita Freiha, Perrine Malaud-Wakim

14:00 - 14:20 Impact of Accreditation and Regulation on Quality and Patient Safety  
Ali El-Hajj, LLM, PhD

14:20 - 14:40 Planetree Accreditation: From Hospital and Physician, to Patient-Centered Care  
Dia El-Hassan, PhD, MPH, BSEH

14:40 - 15:00 Changes in Accreditation Process to Bridge the Gap for a Safer Care  
René Amalberti, MD, PhD

### 15:00 Congress Closure





# Conference Registration

Target audience will be Professionals (physicians, pharmacists, dentists, nurses, midwives, physiotherapists and nutritionists...) from academic medical centers and hospitals, administrators in healthcare: Quality, safety, risk management, nursing, human resources, staff development coordinators, customer service officers, healthcare insurance managers, and others in related fields.

Join us to meet national and international healthcare experts who will share their experience with you.

	September 8 <sup>th</sup> , 2017		September 9 <sup>th</sup> , 2017	
	Online Workshops Registration	Onsite Workshops Registration	Online Conference Registration	Onsite Conference Registration
International Healthcare Practitioners	\$200.00	\$250.00	\$300.0	\$350.00
Local healthcare practitioner	\$90.00	\$120.00	\$100.0	\$150.00
Members & students	\$80.00	\$80.00	\$80.0	\$80.00

**Students must provide proof of enrollment**

**Members and students will pay by Bank transfer or cash on site**

**The Conference registration fee entitles delegates to:**

- Entry to all conference sessions
- Attendance certificate and continuing education certificates for nursing and pharmacy
- Conference booklet
- All coffee breaks and meals

**Workshops Registration: Places are limited, first come first serve**

**The workshops registration fee entitles delegates to:**

- Participation to 2 workshops held on September 8th
- Attendance certificate to the workshops
- Conference booklet
- All coffee breaks and meals

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The Lebanese Society for Quality and Safety in Healthcare  
is honored to invite you to the opening ceremony of its Fifth Congress  
“Bridging the gap for a Safer Care”

On Saturday September 9th, 2017 at 10:00 am  
ESA Business School – Beirut

تتشرف الجمعية اللبنانية للجودة والسلامة الصحية  
بدعوتكم لحضور افتتاح مؤتمرها الخامس وذلك يوم السبت الموافق في ٩ ايلول ٢٠١٧  
عند الساعة ١٠ صباحاً  
المكان: المعهد الفرنسي للأعمال - بيروت

For more information : [www.lsqsh.org](http://www.lsqsh.org)

This session is supported by WHO office - Lebanon



## Opening Ceremony Program

The Lebanese National Anthem

Director of Ecole Supérieure des Affaires

President of the Lebanese Society for Quality and Safety in Healthcare

«Stay Safe» film projection

President of the Lebanese Syndicate of Private Hospitals

Deputy Prime Minister and Minister of Public Health

Mr Stéphane Attali

Dr Rabab Rassi El-Khoury

Mr Sleiman Haroun

Mr Ghassan Hasbani

## Round table Animator: Strategies to reduce harm for patients

President of the Lebanese Order of Physicians - Beirut

President of the Lebanese Order of Physicians - North Lebanon

President of the Lebanese Order of Pharmacists

President of the Lebanese Order of Nurses

President of the Lebanese Order of Midwives

**Dr Ali El-Hajj**

Dr Raymond Sayegh

Dr Omar Ayache

Dr Georges Silli

Dr Nuhad Yazbick-Dumit

Mrs Nayla Doughane

**The ceremony will be followed by a Cocktail Reception**

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For confirmation, please contact  
executive4@trustandtraders.com  
or 01 333900 ext. 113 before September 5, 2017

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