

# From a Notebook in Paris to a National Movement: The Story of LSQSH



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It all started in 2011 on a notebook entitled “Small notes for Great ideas” were the founder, Dr Rola Hammoud, upon attending an IHI conference wrote: “Build a Quality Society for Lebanon”. In 2012, the dream came reality, a community dedicated to quality and safety in healthcare was established under the Lebanese Society for Quality and Safety in Healthcare (LSQSH).

LSQSH is a not-for-profit, non-governmental organization, focused on improving healthcare quality and safety throughout Lebanon. It is run by a board constituted of healthcare experts passionate about quality, safety and knowledge transfer.

LSQSH aims to serve as a center for promoting quality and safe care, offering education and sharing best practices, providing expertise and support in meeting regulatory standards, and supporting the use of research for evidence-based practices.

LSQSH has promoted quality and patient safety through annual themed conferences, educational sessions, and

webinars. The society also offers workshops like “Tracer methodology” to build hands-on skills, and provides consultancy services to help hospitals gain accreditation. LSQSH partnered with WHO on the “Stay Safe Project,” producing a video and booklet to raise patient and family awareness about hospital safety. These resources encourage active involvement of patients in their health and speaking up about any safety concerns. The materials are available on the LSQSH website, and the video aired on multiple TV channels.

LSQSH created “National Patient Safety Goals” in six key areas spanning the patient journey from admission to discharge. These are monitored regularly with defined measures and data collection tools. A pilot of related indicators in four hospitals proved successful, and the society is now discussing with the MOPH to adopt these nationally as benchmarks.

We have several upcoming activities, some inspired by feedback from 110 healthcare professionals across Lebanon. Other plans include Quality and Patient Safety Days, an October 2025 conference, and more. Follow us on social media and check our websites for updates.

Today, under the leadership of our dedicated and enthusiastic board members: Rouba Rassi, Roula Zahar, Dalia Kozhaya and Maguy Abou Fayad, alongside honorary member Mrs. Abir Alameh and board advisor and founder Dr. Rola Hammoud, the Lebanese Society for Quality and Safety in Healthcare (LSQSH) proudly invites quality and safety professionals from all disciplines to join our growing community.

“We strongly believe in the power of collaboration to drive meaningful improvement, share best practices, and foster a culture of continuous learning and innovation,” says LSQSH President Maysaa Jaafar.

